Laying The Foundation:
Parent and Family Programs

Lisha Maddox
Associate Director of Student Success
Parent and Family Programs supports, assists and develops relationships with parents and families in order to foster the growth and success of their student at LMU, through education, communication and support.
Key Elements of LMU's Parent and Family Programs:

- Education
- Communication
- Support
Education & Communication

June Parent & Family Orientation
Parent & Family Resource Guide
Parent Pride
Parent Pride

At Loyola Marymount University we realize the important role parents and families play in their student's college experiences. We hope you will work with us to promote your student's academic and personal success.

Parent Pride can help you do just that! Parent Pride is an online resource for LMU parents and families designed to provide helpful articles, tips, deadline reminders, general information and other online tools. It's a unique online resource created to involve and inform those who support our students. It also contains ongoing opportunities to ask questions about issues or concerns.
Parent Pride

Semester Action Items and Checklist

Informative Articles

Quick Links:

Forms
Academic Calendar
Final Exams Calendar
Local Hotel Information
Parent Pride Articles:

Safety on Campus

Faith Opportunities

Benefits of Campus Involvement

Seven Strategies for First Semester Challenges

Fraternities and Sororities and Greek Life

Oh My!

Why Study Abroad

Financial Aid at LMU
Parent Support & Communication

Phone Calls
Emails
Meetings
Communication

Parent Pride for Information

Social Media for Campus Life

LiveSafe App for Campus Safety
LiveSafe Application

For emergency information, instructions and alerts during a campus emergency or crisis

Get the same alerts through the application's push notifications that your student receives

www.lmu.edu/getlivesafe to receive a text message for download and installation instructions
Get the App

1. Download “LiveSafe” for free from Google Play or the App Store.
2. Register with your mobile phone number and fill out your profile. Verify your account.
3. Select “Loyola Marymount University” from the list.
Student Development Model

- Developing Competence
- Managing Emotions
- Developing Autonomy
- Establishing Identity
- Developing Mature Interpersonal Relationships
- Developing Purpose
- Developing Integrity
What Parent & Family Programs CAN Do
Provide information about student development and how to help your student develop responsibility and accountability to maximize their LMU experience.
Provide a structure for understanding the student and family transitions being made as your student begins his/her college career.
Help you connect your son or daughter to LMU resources that they need to be successful.
What Parent & Family Programs **Cannot** Do
Be the on campus parent.

Change the nature of your student.

Change the dynamics of your relationship with your student.

Make your student come to the resources, they have to come on their own.
Understanding The Law

FERPA

This U.S. federal law gave students 18 years of age or older, or students of any age if enrolled in any postsecondary educational institution, the right of privacy regarding grades, enrollment, and even billing information, unless the school has specific permission from the student to share that specific type of information.
FERPA

• Provides a student with the right to see records maintained by the institution.

• Allows a student control over who can access that information.

• Helps protect the student against identify theft and keep unwanted people from accessing information.
Public Information

Name, address, phone number
LMU e-mail address
Date and place of birth
Major field of study
Dates of attendance
Degrees and awards received
Photos or images of students
Most previous educational agency or institution attended by student
Officially recognized activities or sports
Student Access

All information will be posted on your student's PROWL account.

The University regards the relationship between faculty and/or advisor and students to be a professional relationship, and we encourage parents to allow their students to handle that responsibility.

Talk to your student about what information you expect to be shared before the school year begins, and how it will be shared!
Our Judicial System

The Judicial Affairs Office provides learning experiences for students who are found to be responsible for violating the Student Conduct Code.

It is the belief of Judicial Affairs that it is by accountability to one's own actions that the students are truly transformed in their judicial experience.
Preparing for College: Summer Checklist

- Expectations (of each other)
- Independence (for them)
- Patience (for you)
- Tolerance (for both)
- Coping Strategies
- Romantic Vision vs. Reality
Parent & Family Programs

Lisha Maddox

Location: Malone Student Center, Suite 301
Phone: 310.338.1798
Email: lmuparentprograms@lmu.edu
Website: www.lmu.edu/parentpride
The Academic Big Picture

Dr. Robbin D. Crabtree, Dean
Bellarmine College of Liberal Arts

Dr. Richard Fox, Associate Dean
Bellarmine College of Liberal Arts
PRESENTATION OVERVIEW

- LMU’s educational philosophy
- Making sense of the curriculum
- Making and tracking academic progress
- Special opportunities and support
OUR EDUCATIONAL PHILOSOPHY
The Liberal Arts College (17th - 21st century)
Formation of cultured, educated individuals in the liberal arts with wisdom enabling them to provide leadership to the larger society

The Research University (19th - 21st century)
Critical analysis leading to new information, broadening disciplinary knowledge, especially scientific knowledge

The Professional Schools (20th - 21st century)
Job preparation focused on specific industries: business, education, film & TV, engineering, public relations

LMU has roots in the Liberal Arts tradition with faculty also engaged in cutting edge research, and with a focus on preparing students for meaningful and gainful employment, and for performing as ethical professionals who want seek a better society.
LMU’S EDUCATIONAL PHILOSOPHY

LMU’s three-fold educational mission:

- Encouragement of learning
- Education of the whole person
- Service of faith and the promotion of justice

“Cura Personalis”

- Care for the Whole Person: mind, body, spirit
- Care for Individuals in communal relationships

“Women and Men for Others”

- Social responsibility and the common good
- Community engagement and service
Distribution of the Incoming Class

- Bellarmine College of Liberal Arts: 29%
- College of Business Administration: 26%
- College of Communication and Fine Arts: 12%
- Seaver College of Science and Engineering: 23%
- School of Film and Television: 11%
- School of Education: 12%
ACADEMIC DEPARTMENTS

- **DEPARTMENTS** are units within the colleges and schools that house curricula in a given subject area.
- Each Academic Department has one or more **MAJORS** (degree programs) and **MINORS** (areas of focus).
- The **FACULTY** reside in Academic Departments and are responsible for developing the curriculum and its requirements, in addition to their roles teaching and mentoring students.
- The faculty are the primary **ACADEMIC ADVISORS** for students; there are also other advising resources.
The Bachelor’s degree requires a minimum of 120 semester credit hours of course work taken from the Core, the major, optional minor(s), and electives. Some programs require more. This must include at least 45 semester hours of upper-division course work.

A minimum cumulative GPA of 2.0 is required.
ACADEMIC TERMS

- Units, credits, semester hours
- Pre-requisite courses
- Lower-division classes
- Upper-division classes
THE CORE

Foundations (6 courses)

First-Year Seminar (FFYS)
Rhetorical Arts (FRTA)
Quantitative Reasoning (FQTR)
Theological Inquiry (FTHI)
Philosophical Inquiry (FPHI)
Studies in U.S. Diversity (FDIV)
<table>
<thead>
<tr>
<th>Years (1, 2 &amp; 3)</th>
<th>Integrations (3 courses)</th>
<th>Explorations (4 courses)</th>
<th>Nature of Science, Technology, &amp; Mathematics (ESTM)</th>
<th>Understanding Human Behavior (EHBV)</th>
</tr>
</thead>
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<td>Creative Experience (ECRE)</td>
<td>Historical Analysis &amp; Perspectives (EHAP)</td>
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</tbody>
</table>
THE CORE

Integrations (3 courses)

Faith & Reason (IFTR)
Ethics & Justice (IEJT)
Inter-disciplinary Connections (IINC)

Years 3 & 4
THE CORE

- Integrations (3 courses)
  - Faith & Reason (IFTR)
  - Ethics & Justice (IEJT)
  - Interdisciplinary Connections (IINC)

- Explorations (4 courses)
  - Creative Experience (ECRE)
  - Historical Analysis & Perspectives (EHAP)
  - Nature of Science, Technology, & Mathematics (ESTM)
  - Understanding Human Behavior (EHBV)

- Foundations (6 courses)
  - Rhetorical Arts (FRTA)
  - Quantitative Reasoning (FQTR)
  - Theological Inquiry (FTHI)
  - Philosophical Inquiry (FPHI)
  - Studies in U.S. Diversity (FDIV)
  - First-Year Seminar (FFYS)

- Years 1 & 2
- Years 1, 2 & 3
- Years 3 & 4

- = 6 total “Flag” courses are required for graduation. Flags may appear in Explorations, Integrations, or in your major or electives.
MAKING THE MOST OF CORE AND ELECTIVES

The Core and Electives invite students to:

- Explore diverse areas of interest
- Complement and enrich the major
- Pursue a second major or minor(s)
- Take up or continue language study
- Engage creatively by keeping artistic, theatrical, or musical interests alive
FAQ'S ON MAJORS

What if I’m undecided?
When and how can I change majors?
Can I change schools/colleges?
Should I double major or add a minor?

Our advice to students is to:

- Talk to the faculty advisor
- Talk with any faculty member
- Consult Dean’s Office Advisors
- Explore goals with staff in Academic Resource Center and in Career & Professional Development
Myth: 
The major I have now will determine my lifelong career.
Reality:
Choosing a major does NOT limit you to only one career choice.
TRACKING ACADEMIC PROGRESS
SIGNS OF ACADEMIC SUCCESS

Students are more successful when they:

- Are fully engaged and take a full academic load
- Are adaptable and find the right study-life balance
- Are open to new ideas and experiences
- Assume responsibility for their education
- Capitalize on opportunities
- Work in cooperation with others
- Take on challenges outside their comfort zone
- Seek the *Magis*
ACADEMIC PROGRESS

Students who are struggling may
  o Fail an exam
  o Avoid going to class
  o Receive a mid-term deficiency notice
  o Be placed on academic probation

Students who are doing very well may
  o Be placed on the Dean’s List
  o Be invited to have a special experience
  o Be inducted into an honor society

In all cases, notification goes directly to the student.
Students track their progress through:

- Academic Advising – Many Resources
  - Faculty Advising
  - College Based Advising Centers
  - University Academic Resource Centers
- **CAPP** (Curriculum, Advising, and Program Planning)
  online degree auditing system for programs at LMU

Parents track their student’s progress through:

- *Open communication with their student*
WHAT’S A PARENT TO DO?

- Keep good lines of communication
- Encourage and support
- Call and visit
- Send care packages
- Allow room for problems - RESILIENCE
- Read *Parent Pride*
LMU SUPPORTS OUR STUDENTS

- Faculty and other Academic Advisors
- Academic Resource Center
- First Year Experience
- Residence Assistants and Residence Hall Staff
- Ethnic and Intercultural Services
- Career and Professional Development
- Disability Support Services
- National and International Scholarship Office
- Student Health Services and Psychological Services
- Campus Ministry
OPPORTUNITIES THAT MAKE A DIFFERENCE

- Study Abroad
- ASLMU
- Student Leadership and Development
- Service Organizations
- Community Service
- Sorority and Fraternity life
- Intramural Activities
- Honors Societies
- Campus Ministry

...to name just a few
THE GOAL
QUESTIONS?
WELCOME TO DISABILITY SUPPORT SERVICES (DSS)

Priscilla F. Levine, L.C.S.W., DSS Director
Elmira L. Melgoza, P.P.S., DSS Specialist
The DSS Mission

- To provide specialized assistance and resources to enable students with disabilities to achieve full access in all aspects of university life.
Types of Disabilities

- ADD/ADHD
- Autism Spectrum Disorder
- Learning Disabilities
- Physical
- Psychiatric
Applying for Accommodations

- Apply early
- Students must self identify
Understanding Post-Secondary Education Law

- Access v. Success
- Request for accommodations must be deemed reasonable depending on the disability
- Documentation provided must present history of disability.
Confidentiality

- All information and documentation are confidential.
- Students may sign a Release of Information for information to be discussed with a third party.
  - The release does not give consent for the 3rd party to act on the student’s behalf.
  - Release is only for exchange of information.
Supporting Students Across Campus

- DSS works closely with the departments below to provide appropriate support and assistance for students with disabilities:
  - Academic Resource Center
  - Career and Professional Development
  - Public Safety
  - Student Health Services
  - Student Housing Office
  - Student Psychological Services
Common Accommodations

- Priority registration
- Extended time on testing
- Testing in a private room
- Closed Captioning
- Access to assistive technology
- Housing
- Note taking
Note Taking

- Great job opportunity
- Open to all students
- Flat rate payment at end of semester
- Take notes for classes in which enrolled
- Submit notes to DSS once a week
Additional Information

- Tomorrow at 9:00am DSS will have a 30 minute Information/Question & Answer session in the DSS Office
  - Daum Hall, 2nd floor.
Contact information

Disability Support Services (DSS)
Daum Hall, 2nd floor
(310) 338-4216

Priscilla F. Levine, LCSW
DSS Director
plevine@lmu.edu

Elmira L. Melgoza, PPS
DSS Specialist
emelgoza@lmu.edu
LMU Parent and Family Orientation 2017

Understanding Your Financial Aid Award
Overview

• What are the different types of aid awards?
• How do I make sure my awards disburse to my student account on-time?
• How do I make sure I remain eligible for my awards every year?
• When will I receive a bill? What resources are available for payment/financing?
Applying for Need-Based Aid

- Free Application for Federal Student Aid
  - fafsa.ed.gov
  - Not too late to apply for 2017-2018
- Required for consideration for federal, state, and institutional need-based aid
- The Data Retrieval Tool (DRT)
- Re-apply every year (Next: October 2017)
Award Programs and Types

• Federal Grants (Pell, SEOG)
• State Grants (Cal)
• Institutional Grants & Scholarships
• Federal Loan Programs
  • Federal Direct Student Loans (Subsidized and Unsubsidized)
  • Federal Direct Parent PLUS Loans
• Institutional Loans
• Work Study
Learning More about Your Awards

Financial Aid Portals: MyAid and PROWL

• MyAid is a financial planner for prospective students and parents/guardians
• PROWL is where students who have made a commitment deposit can accept or decline awards, register for classes, and review balances due on account
• After you deposit: rely on PROWL
Federal and State Grants

- Based on EFC (Pell Grant & FSEOG) or Income/Assets and GPA (Cal Grant)
- You must file the FAFSA each year to be eligible, and eligibility varies according to FAFSA data
- Pell Eligibility: 6 years, prorated for less-than-full-time enrollment
- Cal Grant Eligibility: 4 years, prorated for enrollment from half time to full time
Institutional Scholarships

- Selected by Undergraduate Admission. Eligibility is for 8 semesters (freshmen) or 6 semesters (transfers)
- Be attentive to GPA requirements (Trustee, Presidential, Arrupe, Hill, Leavey)
- Some merit scholarships may have a need component (e.g. Hill, Leavey) and require the FAFSA each year
- Require full time enrollment (12+ units)
Institutional Grants

• LMU Grants and LMU Awards
• Based on financial need as demonstrated on the FAFSA
• Eligibility for 8 semesters (freshmen) or 6 semesters (transfers)
• You must file the FAFSA each year for renewal, and renewal is based on your FAFSA data
• Require full-time enrollment (12+ units)
Federal Direct Loans

- Federal Direct Subsidized and Unsubsidized Loans (sometimes called Stafford Loans)
- Eligibility for a total of $5,500 (first year) up to $7,500 (JR/SR year)
- Subsidized loans do not accrue interest while student is enrolled; unsubsidized loans do.
- Must be enrolled at least half-time (6+ units)
- Repayment begins 6 months after graduation, withdrawal, or drop below half-time enrollment
- No co-signer or credit component
- Interest rate is fixed (currently 3.76%)
LMU Institutional Loans

- LMU California and LMU Burns Loans
- U.S. citizens with unmet financial need as defined on the FAFSA
- 0% (Cal Loan) or 1% (Burns Loan) interest rates
- Requires a co-signer
- Different servicer (ECSI) than the Federal Direct loans
- Offered by Financial Aid, but administered by Student Accounts
Federal Parent PLUS Loan

- Borrow up to cost of attendance minus financial aid received/accepted
- Credit approval required. Apply now to confirm eligibility (credit check good for 180 days)
- Complete PLUS loan master promissory note
- [www.studentloans.gov](http://www.studentloans.gov)
- Interest is fixed (currently 6.31%)
- First disbursement will pay to student account 10 days before school starts
Understanding Work Study

- Work Study awards range from $2000 - $3200
- Students must look for on-campus employment
- Students work 8 – 12 hours per week
- Students earn a paycheck that can assist with indirect educational expenses or be applied to assist with tuition expenses
- Resources:
  - Student Employment Services
  - Career and Professional Development
Other Award Types

• Outside Scholarships

• Other Institutional Scholarship programs (e.g. those offered by the Alumni Association or specific academic departments)

• Private Student Loans
The process of verifying information submitted on the FAFSA must be completed before aid can disburse to the student’s account. Students will get an email notification and may review verification requirements in PROWL. Respond quickly!
Maintain Award Eligibility

- File the FAFSA every year for all grant/loan/work programs, as well as some scholarships
- Be enrolled full time (12+ units) for institutional awards and at least half time (6+ units) for federal/state awards
- Complete at least 2/3rds of the units you attempt each semester
- Maintain at least a 2.0 GPA for federal/state and institutional grants and loans (and a higher GPA for some scholarship programs)
Student Accounts and Billing

- The Student Accounts Office is responsible for billing, institutional loans, and collections.
- Your first bill will be sent to you in early July and will include charges for Tuition & Fees, Room & Board (if applicable).
- First bill due July 20th.
- Review your awards in PROWL after you deposit.
- Accept aid & complete requirements by June 30.
- Financial Aid will “memo” (to be authorized) to your account, reducing balance due.
- Five month semester payment plans available.
Helpful Tips

Encourage your student to:

- Stay on top of official email from the University
- Keep open communication with parent
- Don’t wait until the last minute – keep an eye out for important and recurring deadlines
- Update the Financial Aid Office if family circumstances have changed since you applied for financial aid
STUDENT FINANCIAL SERVICES
Student Financial Services is comprised of 3 departments:

• Student Accounts
• Student Loans
• University Cashier
Dates to Remember

- **July 20**: Payment due date (very important)
- **Aug 27**: Deadline for Tuition Refund Insurance waiver
- **Aug 28**: Classes Begin!
- **Sep 1**: End of 100% refund
- **Oct 6**: Deadline for Health Insurance waiver

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[Warning: Due dates are closer than they appear]

Loyola Marymount University Los Angeles
Student Accounts Center

- A private secure online service allows students and authorized users to:
  - Pay tuition & fees
  - Set up payment plans
  - Make deposits
  - Sign up to have refunds directly deposited to a bank account
  - View monthly statements
  - Student Accounts website

www.lmu.edu/studentaccounts
Payment deadline – July 20, 2017
• Pay in full or 1st payment of 5 month plan due
• Late enrollment fee $100.00
• Holds
• Risk losing enrollment

Making a Payment or Payment Plans
• Payment in full by year or semester
• 5 month by semester
• ACH deductions – $50.00 enrollment fee per semester
• Mail-in, electronic check or ATM – $150.00 enrollment fee per semester
• 529 Plans
• Fall Payment Plans open July 3rd.
Becoming an Authorized User

Authorized users
• Third party access to student account
• Make payments
• Set up scheduled payments
• View monthly statements
• Receive email notifications / statements
Student Accounts Billing

LMU Lion Email account

• Preferred means of communication
• All notifications and reminders sent via email
• eStatements sent monthly via email
Waiving Health Insurance

• All students registered in 7 or more semester hours will automatically be charged for accident and health insurance
• Accident insurance is mandatory health may be waived
• Deadline to waive is October 6, 2017
• www.aetnastudenthealth.com
Tuition Refund Insurance Plan

• Undergraduate students will be automatically enrolled in the Tuition Refund Insurance Plan offered by Dewar, Inc.
• $119 per semester
• Opt out beginning July 3, 2017
• Deadline for opting out is August 27, 2017
• [http://tuitionprotection.com/lmu](http://tuitionprotection.com/lmu)
Where to find us

Charles Von der Ahe Building, Suite 250

Office hours

• M-F 8:00 am to 5:00 pm
• Phone: 310-338-2711
• FAX: 310-338-2325
• General Email: studacct@lmu.edu
• To request refunds: refund@lmu.edu
• Website: www.lmu.edu/studentaccounts
Parking and Transportation
Virtual Parking & Registration

License Plate Recognition

LMU Park
Payment and Opting-Out

Rates & Dates
- $343 each semester (summer is $205)
  - Fall: August 1 to January 15
  - Spring: January 1 to August 15
  - Summer: May 1 to August 15
- Automatically billed to all students registered with 7 or more semester hours

Opting-Out
- Deadline to opt-out is September 1 (add/drop deadline)
- Thereafter, refunds will be processed in accordance w/the University’s Tuition Refund Calendar
Where do I Park?
Parking Enforcement

Citations
- California Vehicle Code regulated 24/7
- Permit required Mon-Fri, 8am-8pm
- Sectors enforced Mon-Fri, 8am-5pm

Towing
- 4 or more unpaid citations
- Unauthorized areas
- Safety violations
I got a parking ticket, now what?

*14 days to submit payment or an appeal; thereafter considered delinquent

Payments
- Online through LMU Park
- In Person at the Parking Office
- Mail

Appeals
- Online through LMU Park
- Re-Appeal Hearings

Late Fees
- Delinquent cites receive 50% late fee
No Car, No Problem!

Free Shuttle to Metro’s Green Line
- Aviation and Imperial
- AM and PM services; 5am-9am & 3pm-7pm
- Mon-Fri, excludes University Holidays
- One Card required to ride

Access the City by Public Transportation
- Metro TAP Cards sold at the Parking Office
- Also accepts Big Blue Bus fares

You Drive
- Rent a car by the hour or day
  - Discounted college memberships
- Convenient on-campus rental locations
Contact Us

Webpage
- www.lmu.edu/parking
- Please read our rules and regulations

Parking Office
- University Hall, Suite 1766
- Mon-Fri, 8am-5pm
  - Extended office hours the first two weeks of each semester

Phone
- (310) 338-1681

E-Mail
- parking@lmu.edu
3,200 students

19 residence halls

60% of undergraduates live in student housing

95% of first-year students live on campus

87% return for their sophomore year
BENEFITS OF THE
RESIDENTIAL EXPERIENCE
TRANSITIONING TO COLLEGE LIFE
GETTING CONNECTED AND INVOLVED
ACADEMIC SUCCESS
CONVENIENCE
HOUSING GUARANTEED 1ST & 2ND YEAR
LIVING OPTIONS

FIRST-YEAR
TRADITIONAL STYLE HALLS

Highest level of interaction

SOPHOMORE
SUITE STYLE HALLS

High level of Interaction + privacy

JUNIOR/SENIOR/GRADUATE
APARTMENTS

Highest level of autonomy

LEARNING COMMUNITIES & THEME HOUSING

Honors LEAD LEAP

ROAR LAX PEEC

Honors MESA ACE
International House Service House

Honors Graduate ACE
AMENITIES AND SERVICES

IN THE ROOM

MODULAR FURNITURE
PERSONALIZE YOUR SPACE

WIRELESS INTERNET

CONNECTIONS FOR:
CABLE TV AND INTERNET

VISIT THE MOCK ROOM IN DEL REY SOUTH

IN THE BUILDING

LAUNDRY

VENDING

STUDY LOUNGES

PRINT STATIONS
- LEAVE YOUR PRINTER AT HOME

MEDIA AND SOCIAL LOUNGES

AREA AND FRONT OFFICES
STAFF

HIGH STAFF TO STUDENT RATIO

STUDENT STAFF POSITIONS
- Resident Advisors
- Front Desks & Area Office Desks
- Facility Assistants
- Programming Assistants
- RHA Executive Board
- Building Council-RHA

LIVE-IN PROFESSIONAL STAFF
- Resident directors (RDs)
- Resident Ministers (RMs)
- Other Professional Staff
- Faculty in Residence

OPPORTUNITIES FOR LEADERSHIP & INVOLVEMENT
SUMMER TIMELINE

JUNE 25TH
Deadline for application changes

EARLY-JULY
Room assignments email to student

JULY 19TH
Bed height request deadline

JULY 26TH
Housing cancellations deadline

AUGUST 25TH
Fall opening

- Renter’s insurance
- Linens
- Refrigerators
- Other
LOOKING AHEAD

ROOMMATES AND ROOM CHANGES
ROOMMATE AGREEMENTS (SEPTEMBER)
STAFF RESOURCES (ONGOING)
ROOM CHANGES AFTER THE 2ND WEEK OF CLASSES (SEPTEMBER 11)

HOUSING APPLICATION PROCESSES
WINTER BREAK HOUSING (NOVEMBER)
SUMMER HOUSING (APRIL)
HOUSING SELECTION FOR NEXT YEAR (FEBRUARY)

IMPORTANT DATES
DECEMBER 15 AT 7PM-HALLS CLOSE FOR BREAK
JANUARY 6TH AT 1:30PM SPRING OPENING
MAY 4TH AT 7PM- ALL BUILDINGS CLOSE
AUXILIARY MANAGEMENT/BUSINESS SERVICES

- LMU OneCard
- Dining Services & Meal Plans
- LMU Mail Distribution Center
- LMU Bookstore-Textbooks-AppleStore
- Digital Cable TV-Wireless
- Landline Billing-ATM’s, Printing
LMU ID
LIBRARY CARD
LMU Access
LMU Transacts

... But that’s only the beginning ...
...It’s their “KEY” To The University

- ID Card
- Housing access
- Meal Access - Dining
- Bookstore - Applestore - Follett Purchases
- **Laundry Facilities**
- Copies - Graphic Digital Design
- Postage Stamps - Shipping Parcels
- Printing - Library / Printme - .10 cents B/W
- Athletic Events Access
- Student Health Services - Purchases
- Movie Tickets, Pizza Delivery, Rec Center Equipment Rental
- **Vending machines**
- ASLMU election tabulation

LMU OneCard
DEBIT ACCOUNTS

- Lion Food Plans
  - L - I - O - N
  - S-Dollars
  - Campus Food Purchases Only
  - Tax Free-Non-Refundable

- Flexi-Dollars
  - Used On & Off Campus
  - is sales taxed at 9.25%

Which Account? Both!

LMU OneCard
Off Campus Merchants

- Beach Pizza
- The Counter Burger Restaurant
- Domino’s Pizza & delivery
- E-Follett.com (Bookstore)
- Fresh Brothers Pizza
- Islands Restaurant
- Mendocino Farms
- Sugar fish Sushi
- Benny’s Tacos
- Subway
- The Slice
- Vinny's Pizza
- KC Crepes Café

- And more……..Approx. 25+Merchants
- Go to (www.lmu.edu/onecard)

Off Campus Merchants One Card
Personal Care

- CCK Nails
- Total Tan
- Sun Studio
- Queen Bee Salon
- Beauty Collection

Dry Cleaners (2)

- Rowena’s
- **Automotive**
  - Playa Vista Union 76
  - Playa Vista Shell

- **Grocers**
  - Bristol Farms Groceries/Bakery/Cafe
  - Whole Foods
  - Playa Vista Farmers Market

- **Uber** - Flexi Dollars

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LMU OneCard

Loyola Marymount University
Los Angeles
HOW TO ADD ONE CARD FUNDS?

- Website - www.lmu.edu/onecard
  - “Manage Your OneCard” 24/7
  - Flexi - Deposits
  - Anyone can make deposits-online
  - Credit Card deposits to Flexi-Dollars
  - OneCard Office – Campus Business Services
  - Value Transfer Stations (AMC) 7 on campus
  - Or
  - Email flexi@lmu.edu to apply aid credit
  - Student Financial Clearance Process

- Remember – Manage my Onecard website at www.lmu.edu\onecard

- Mobile Phone online ordering through Tapingo App

LMU OneCard
Advantages in Using OneCard

By using their LMU OneCard Students can curtail

Credit Card utilization:

- Minimize Potential Credit Card Interest charges
- No Late charges/No Potential risk to credit ratings
- Greater control of where your dollars are spent
- Enhances individual personal security
- Card Value can be augmented by Fin-Aid Credit
- Minimal liability for fraudulent activity by reporting card if misplaced/lost
- Replenishment of value online/app from anywhere
Advantages in Using the LMU OneCard

- Reduces need to carry credit or cash on campus
- Students and authorized users can manage their accounts at:
  - www.lmu.edu/onecard
- Add money value
- Check balances, transactions, and history
- Report Card Lost or Stolen
- Automatically send email notices requesting funds
- Grant authorized users information access
- Success is not having to carry multiple cards around

LMU OneCard
# LMU LA Hospitality

A World-Class Dining Experience

- "A" rating by Dept. of Health
- Worker Negotiated Rights
- City Living Wages
- Cage-Free Eggs
- City of LA Green Office Certified
- SNAP-EBT approved
- CUFBA Membership
- Carbon Neutral for Malone and UHall Energy Consumption

## CERTIFICATIONS + MEMBERSHIPS

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*Roski and Lair are 4 star Green Restaurant Certified*
MEAL PLAN OPTIONS

- Designed to meet various consumption
- 4 pre-paid LION Dollar – hybrid AYCE plans
- Convenient OneCard (Student ID) Access
- Mobile food ordering- Tapingo!

All students living in LMU, non-apartment residences, are required to purchase one of the four, non-refundable LION Dollar plans through the Student Housing Selection Process. Commuter Students may enroll also.
<table>
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<th>PLAN</th>
<th>PRICE</th>
<th>LION DOLLARS</th>
<th>LION POINTS</th>
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<td>(Community Table AYCE)</td>
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<td>L</td>
<td>$4,400*</td>
<td>$3,584</td>
<td>100%-AYCE Access+ Validfill</td>
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<td>$3,800</td>
<td>$3,388</td>
<td>24 Entry points / Per Semester</td>
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<td>$3,400</td>
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<td>16 Entry points / Per Semester</td>
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<td>$3,000</td>
<td>$3,000</td>
<td>0 Entry points $10.99 per entry</td>
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<td>S</td>
<td>Supplemental</td>
<td>Purchase “S”</td>
<td>0 points $10.99 per entry</td>
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<td>dollars in</td>
<td>any increment &amp; save!</td>
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</table>

- Unused Lion Points forfeit at the end of each semester.
- Each Lion Point allows per entry into All You Care to Eat, or Crimson Lion Endless Salad, or Bball Concessions Endless Popcorn & Drink. (Point sharing allowed amongst LIO plans only)
- Community Table (AYCE) is offered at dinner hours Thursday/Friday/Saturday Brunch in the Lair Marketplace.
LION PLANS 2017-2018

- Plans are Non-Refundable – Sales Tax Exempt

- Save! 9.25% tax on each LION Dollar Purchase

- Savings available to Apartment Residents & Commuter Students also!

- Supplemental Non-Refundable ‘S’ also tax exempt
  - (S plan extends LION plan value and S value carries forward 100%)

- On Campus Food Only locations + Dominoes

- L Plan Holders receive Endless Fountain at Roski, C-lion Leavey, Crimson, & Concessions with their Valid Fil Vessel

LMU Hospitality
LION DOLLAR PLANS 2017-2018

Which to purchase? Required for Residence Halls

Fall 2016 Plan Enrollees (L Plan includes Validfil)
- L 458  (Outstanding Value!)
- I 821  (Quality Value)
- O 1009 (Good Value)
- N* 642 (Lowest Value)

Unused retail dollar balances forfeited at-July 31st

Unused Meal AYCE Access Points expire each semester on last day of finals and new points are added to start the next semester

* N, S, or Flexi pay $10.99 at AYCE per entry

LMU Hospitality
The Lair Marketplace
- Harmony: Vegan, Vegetarian and Gluten-Free Hot Entrees
- Ignite Grill: Traditional Burgers & Grills
- Daily Eats: Bagels & Bagel Sandwiches
- Sub Connection: Fresh & Catchin' Deli Sandwiches
- Natural: Tossed Salad and Smoothies
- La Vistita: Italian Cuisine
- Caterina: Mexican Inspired Burritos and Bowls
- Sushi by Kikko: Fresh Rolled Sushi
- Simply to Go: Healthy To-Go Entrée & Snacks
- Salad & Granary: Salad Bar and Grain Bowls
- Frumash: Fresh Fruit & Yogurt Breakfast
- Egg Scramble & Bowls: Daily for Breakfast (Egg-free eggs)

Roski Dining
- Food On Demand (FoD): Touch Screen Custom Entrees
- Salad & Soup Bar: Salad & House-made Soups
- Urban Wraps: Creative Wraps
- Sushi by Kikko: Fresh Rolled Sushi
- Breakfast Bowls: Offered Daily (Egg-free eggs)
- Roski Deli: Panini & Deli Style Sandwiches
- Homeboy Bakery: Fresh Made Local Artisan Pastries
- Ignite Grill: Classic Burgers & Grill
- Frumash: Fresh Local Fruit & Yogurts

Einstein & Carlou
- Starbucks: Starbucks Coffee & Bakery
- Coffee Bean & Tea Leaf: Coffee & Espresso (Leaves & Laser Science)
- Crimson Lion Restaurant: Full Service Restaurant & Outdoor Patio
- Iggy's Diner: 50's Style Diner
- Pizza Hut: Arizona Pizza and Salads
- Mein Bowl: Authentic Asian Cuisine
- C Lion Del Ray & Leawey: Your Campus Convenience Stores
- C-Lion Malena: Campus Convenience Store at the Lair
- Jamba Juice: Smoothies & Bowls
- LMU Concessions: Burritos, Bagels, Concessions
- Hungry Lion Food Truck: On Campus Mobile Food Truck

Follow us on Twitter @HungryLionTrack
Student Mail/Packages

- Auto-assigned a Campus Mail Box
- Same Mail Box Number While Matriculating
- Standard Boxes 1st Flr UHall Bus. Ctr.
- Mail Box Number Assignments Letters are sent mid August.
- 24hr Digital Shipping lockers-UHALL P2
- Note: Address on back of the Onecard is not the students address
Format for student address:

- FIRST NAME & LAST NAME (No Nicknames)
- LOYOLA MARYMOUNT UNIVERSITY
- 1 LMU DR MS B-XXXX
- LOS ANGELES, CA 90045-2659

- Mail/Packages may be delayed or returned if improperly addressed
- Flexi dollars accepted for shipping out
- Web Page http://www.lmu.edu/DC
- United Parcel Service – UPS Carbon Neutral
- (The back of the Onecard is not your campus mailbox)
Bookstore

- Follett Higher Educ. (Von Der Ahe Bldg)
- Apple Authorized Licensed Store - Academic Pricing
  - E-Follett - Online – All Payments & Flexi

Online Ordering:
http://www.lmu.bkstr.com

- New / Used / Rental / ETexts Available
- **TextBook** Rental Up to **80% discount**
- In store pick-up saves shipping cost / Price Match (See Store for details)
- Save on Used Texts @ 25% off New Text Price
- Buy Back Re-Adopted Texts Each Semester (See store for details)
LMU Digital Cable TV

95 Digital Channels + HBO/HBOgo

- HD Channels/Online Guide
- 4 Local LMU Channels
- Recommend LCD Digital TV
- Cost included in Housing Lease

HD Cable TV
Telephone/Wireless/Printing

- Monthly online bill - Pbn controlled
- Notified by LMU E-Mail
- ATM’s — University Credit Union - LairMktPlace
  Bank of America - LairMktPlace
  Wells Fargo - Uhall
  [http://www.lmu.edu/about/services/cbs/telephone/student.htm](http://www.lmu.edu/about/services/cbs/telephone/student.htm)
- Wireless Cell Towers - Sprint/At&t/T-Mobile Towers
- Wifi Printme - 21 locations
Student Health Services

“Good grades and good health go hand in hand.”

Katie Arce, MSN, MPH, FNP-BC

Director, Student Health Center
The Student Health Services (SHS) is a full service medical office.

We are accredited by the Accreditation Association for Ambulatory Health Care.
Student Health Services

 OUR LOCATION
 F. Patrick Burns Recreation Center, north side, ground level

 HOURS OF OPERATION
 Monday - Friday 8 am to 5 pm
 Wednesdays 8 am to 7 pm

 OUR TEAM
 A board Certified Internist (MD)
 Certified Nurse Practitioners
 Registered Nurses, X-ray Technologist
 Medical Assistants
 Support staff
Services Offered

We offer a wide range of primary healthcare services including:

- Treatment for common illnesses and injuries such as respiratory conditions, skin problems, musculoskeletal injuries, stomach ailments, vaccinations and allergy injections.

Students who require more specialized treatment are referred to our network of nearby specialists in the community.

Confidentiality:

Health information is protected information and held strictly confidential. Health records are kept separate from other university records. Health records for students 18 yrs. or older will not be released without the student’s signed permission.

Who Is Eligible?

All full time students enrolled in 6 or more units are eligible for our services.
What About Costs?

- No charge for the health care provider’s professional services.
- Expenses may be incurred for:
  - laboratory tests, x-rays and other procedures
  - medicines
  - medical supplies
- Charges are applied to the student’s account.

- Student Health Services (SHS) does not require proof of health insurance for students to be seen and treated in the health center.

- SHS does not submit claims or bill health insurance plans directly.

- SHS can provide an itemized list of charges for student to submit a claim to their health insurance plan for reimbursement.
SHS requires the following health-related documents upon entry to the University:

- Proof of two measles, mumps, and rubella (MMR) vaccinations.
- Completion of the Tuberculosis (TB) Screening Questionnaire and if necessary, proof of a TB skin or blood test in the past 12 months (targeted testing).
- Consent for Treatment or if a minor, Consent for Treatment of a Minor.
- Review of the Notice of Privacy Practices.
SHS Entrance Requirements

• You may complete most of these requirements by logging into the Student Health Services (SHS) MyHealth portal (please note that only registered and enrolled students have access to the portal).

• Access the MyHealth portal by: Visiting the My.Lmu.edu web page.

• From the top menu, choose “Systems Logins” and choose “MyHealth”.
Once in the *MyHealth* portal, choose the “Forms” tab on the left side and complete the following online forms:

- Review the Consent for Treatment and indicate agreement by checking the box.
- Enter the dates of your immunizations on the Immunization Entry form.
- Choose “add immunization records” and upload a scanned copy of your records indicating proof of two MMR vaccines.
- Review the Notice of Privacy Practices and acknowledge by checking the box.
- Complete the Tuberculosis (TB) Screening Questionnaire.
Our Patient Portal

Loyola Marymount University,
Student Health Services,
1 LMU Drive, MS 8455
Los Angeles,
CA 90045-8455

Email: lmuhealth@lmu.edu
Phone: (310)338-2681
Fax: (310)338-4417

- Consent for Treatment
- Immunization Information Entry Form
- Notice of Privacy Practices
- Tuberculosis (TB) Screening Questionnaire
- DownLoad Forms
- Health History Form

Prior to opening these pages to complete your entrance requirements:
1. Gather your health records, including medication and immunization records.
2. Review your records and your family health history with family members.

Form Name                      Status
*Consent for Treatment          Not Yet Complete:
                                 Please provide the requested information with special attention to the required fields.

*Immunization Information Entry Form Not Yet Complete:
                                 Please provide the requested information with special attention to the required fields.

*Notice of Privacy Practices Not Yet Complete:
                                 Please provide the requested information with special attention to the required fields.

*Tuberculosis (TB) Screening Questionnaire Not Yet Complete:
                                 Please provide the requested information with special attention to the required fields.

DownLoad Forms                  Not Yet Complete:
                                 Please provide the requested information with special attention to the required fields.

Health History Form (recommended) Not Yet Complete:
                                 Please provide the requested information with special attention to the required fields.

YOUR HEALTH IS OUR PRIORITY
The following documents may be required and must be submitted to SHS by email, fax or in person:

a. If you answered yes to any of the items on the Tuberculosis (TB) Screening Questionnaire, you also must send proof of a TB skin test (PPD) or blood test (interferon gamma release assay) in the past 12 months.

b. If your skin or blood test is positive, you must also submit proof of a negative chest X-ray. We will accept an x-ray report signed by a healthcare provider. You do not have to send the actual film.

c. If you are under 18 years old, you will need to submit the “Consent for Treatment of a Minor” form. This form may be found on the MyHealth portal, in the download forms section. Please print the form and have it signed by your parent or guardian.
You may submit the required documents as follows:

• In person to the SHS office located in the Burns Recreation Center, Ground Floor Level, North.

• Mail: 1 LMU Drive, MS 8455, Los Angeles, 90045

• Fax: 310.338.4417

• Email: LMUHealth@lmu.edu
Recommended Vaccinations

• Additional Recommended Vaccinations (but not required) include:
  • Meningitis vaccination
  • Varicella (chicken pox) vaccination
  • Hepatitis A & B vaccinations
  • Tdap (tetanus, diphtheria, pertussis) vaccination
  • Human Papilloma Virus Vaccination
  • Annual Influenza vaccination

• There will be a campus wide community immunization clinic for influenza during the fall. Please encourage your student to participate.
After Hours Care

Students are advised to call Public Safety 310.338-2893

LMU Emergency Medical Technicians (EMTS) will respond to assess and treat minor injuries and illnesses.

If the health concern is more serious, the student may be directed to the nearest urgent care clinic or if it is emergent, 911 will be called and the student will be transported to the nearest hospital emergency department.

A list of nearby urgent care and emergency care facilities is posted on our website: www.lmu.health/edu

Encourage your student to carry their health insurance ID cards at all times.
Pre-existing Health Conditions/Concerns

Request a letter from the treating health care provider(s) which includes:

• A summary of the diagnosis and treatment of the condition

• Recommendations for on-going evaluation and care

Please send (mail, email, fax) the medical summary to either:

Katie Arce, FNP (Karce@lmu.edu)
and/or
Dan Hyslop, MD (Dhyslop@lmu.edu)

Student Health Services
1 LMU Drive
Los Angeles, CA 90045
Phone: 310.338.2881
Fax: 310.338.4417
Questions?